



LEADERSHIP TRAINING ASSERTIVE SUPERVISION

Practical Approaches to Performance Management

FRESNO SEPTEMBER 19 - 21, 2017

**Hosted by the Fresno Police Department
Regional Training Center**

**Tuition \$300 6375 West Central Avenue Class starts at 0800
POST Plan III #9750-12100-017-009 STC Certification # 5200-046792**

This 24-hour workshop is for both sworn and civilian law enforcement supervisors and managers, including Probation and Corrections. **This is also an excellent course for aspiring supervisors.**

Let MCA help you develop the knowledge and skills necessary to create an environment where employees can thrive and effectively deal with those employees who are unable or unwilling to perform. Our practical, common sense techniques, gets results without the abuse of power or employee rights. You can hold employees accountable for their job performance and behaviors at work and gain their respect at the same time. And don't let the title of this course mislead you. Assertive Supervision does not mean aggressive supervision. Some attend this course to learn how to tone down their approaches.

Learn how to:

- Establish and assert your authority while respecting employee's rights
- Develop performance standards that clearly communicate expectations
- Give effective feedback and write meaningful performance evaluations
- Implement interventions that effectively correct performance problems
- Apply disciplinary due process
- Confront difficult and resistant employees without losing

What People Say About This Workshop

"This class should be mandatory for all new supervisors"...

-Sergeant Lars Jeffry, Amtrak Police Department

"As a supervisor this is by far the most useful class I have attended"...

-Sergeant Scott Thomas, Mountain View Police Department

"In 20 plus years of military & law enforcement experience I have attended many leadership classes. This workshop was by far the most informative"...

-Sergeant Bryan Dillard, Lompoc Police Department

**To register go to marinconsultingassoc.com
For additional information call (209) 452-0067**